

VISTOSO HILLS HOMEOWNER ASSOCIATION

GATE OPERATING INSTRUCTIONS

The main gate at Vistoso Hills, is located on Vistoso Hills Blvd. and the second gate on Sleeping Coyote Drive. The main gate is the only entry gate, so please send your guests to the main gate. The gates remain closed 24 hours a day unless an owner has requested a hold open, which can be for events such as open houses. The gate will only be held open during the day light hours so if you happen to notice the gates open after dark it most likely is due to a gate malfunction.

The gate is controlled by sensors embedded in the pavement as you exit your community the gate will automatically open once your vehicle passes over them. To enter the community you will need to purchase a remote or if you are lucky the previous owners have been kind enough to leave you a remote or two. Please contact your management company to purchase remotes. Your manager will verify you are a resident and send the request to the gate company.

Resident Instructions

Your community is equipped with a Doorring Telephone Entry System that will provide communication for your guests from the gated entrance to your home by use of a **local** telephone number. (You can use your cell phone or a landline as long as it is a **local** number). Please contact your Community Manager to fill out a form to process gate requests such as entering your name into the gate kiosk, a change of phone number or if you wish to change your four -digit entry code.

Guest Communication

Your telephone will be programmed into the telephone entry system under a specific directory code. When a guest comes to visit you, they will look your name up in an electronic directory by using A and Z push buttons on the system face plate to locate your name. Once your guest has located your name, and it is displayed on the screen, your guest can simply press the call button to establish communication with your home.

Granting or Denying Access

Once your guest has pressed the Call button, your phone has rung, you picked it up and established the identity of your guest, and you have the choice to either grant the guest access or deny the guest access.

To grant access, press 9 on your touchtone phone. The telephone entry system will respond with a confirmation tone that the gate has opened and will then disconnect itself. Some newer telephones emit a very short duration tone when a number is pressed. If your telephone does this, you may have to press 9 twice in rapid succession to open the gate.

To deny access, press #.

Call Waiting

If you are on the telephone when a guest tries to contact you from the telephone entry system, they will hear a busy signal unless you have call waiting as a part of your telephone service.

Access Code

Your system is also equipped with an access code that will allow you to open the gate by entering this code on the system keypad. Your manager will register your chosen four-digit code with the gate company for you. To use the access code, first press the # key. Then enter the four-digit code on the system keypad and the gate will open. This is your access code that you may give to out to anybody that **you trust** and choose to give it to. There are not separate codes we can give you for your house cleaner, your contractors, etc.

